



Your Alberta Blue Cross Support Team

GROUP ADMINISTRATION CLIENT CARE SPECIALIST – BREANN JOHNSON

Phone: 780-498-5925 **Email:** groupeligibility@ab.bluecross.ca
1-866-498-5925 (Toll Free)

Phone: 780-498-8067 **Email:** bjohnson@ab.bluecross.ca

Office hours: Monday - Friday, 8:30 a.m. - 5:00 p.m. MST.

Mailing Address: 10009 – 108 Street NW Edmonton AB T5J 3C5

- Point of Contact for:**
- Eligibility questions
 - Billing inquiries
 - PA website inquiries/transaction requests

- Point of Contact for:**
- Escalated Inquiries
 - Plan Revisions
 - Booklet Orders

LIFE & DISABILITY CLAIMS MANAGEMENT CUSTOMER SERVICES CONTACT CENTRE

Phone: 587-756-8631 **Email:** LDCS@ab.bluecross.ca
1-800-763-6206 (Toll Free)

Phone: 780-498-8000 **Online:** www.ab.bluecross.ca
1-800-661-6995 (toll free)

- Point of Contact for:**
- Procedure Inquiries
 - Claim Status
 - Life/Disability Inquiries

- Point of Contact for:**
- Member Inquiries
 - Claim Questions
 - Coordination of Benefits updates

 Contact Alberta Blue Cross Customer Services at **1-800-661-6995** Monday to Friday from 8:30 a.m. to 5 p.m. MT.

 Sign in to the member web site at **www.ab.bluecross.ca.**

 Download the **Alberta Blue Cross – My Benefits** app to your Apple or Android device.

